

### A MESSAGE FROM LOU O'BRIEN



Over the past four years, I've looked forward to writing a quarterly message to you, the great employees of NRCG. It's been a way to for me to share with you the excitement for what was happening in our business; the direction we were going, recent acquisitions we made, new services or programs we were rolling out, and much more. This message is no different, as the next new chapter is just around the corner as our merger with US Ecology (ECOL) set to close in a few short days. While we have taken many great steps throughout the years, this is certainly the most significant of them all.

Before we leap forward, let's take a moment and look back. Over the years, many of you have heard me say, "You need to look down the road and truly envision what we can achieve, what the company will look like, how the company will grow, and your role within it." I think we can safely say, WOW — we have accomplished a lot.

With several key acquisitions, we expanded our geographic footprint both domestically and internationally, added additional service capabilities, rolled out new service programs including Global Response Services (GRS), Standby Services in Mexico, National Emergency Response (NER), Drainage Services in the U.K., Soil and Glycol Recycling in Alaska, Waste Water Treatment and more.

We've been on the front line in responding to many significant events including natural disasters, oil spills, plant explosions, train derailments, and widespread wildfires. We've provided our many services on thousands of projects each year, all executed with a commitment to safety and our customer's satisfaction. We went public on the New York Stock Exchange! We welcomed many new faces to the NRC family, and while like most families we've had our differences, the spirit and commitment to the company and to each other is like none that I've ever seen before. I hope it has been as much fun for you as it has been for me.

I would like to thank the many contributors to this newsletter. You have done a wonderful job of communicating to the rest of the organization many individual successes, whether it be great projects we completed, individual recognition and awards, or involvement with our communities. I would especially like to thank Holly Seybold for all her efforts in pulling these together, no small task for sure.

Let the next chapter begin! I hope you have enjoyed the read over the years, and will do so one more time!

**Lou O'Brien**  
Sr. Vice President of Marketing and Sales

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## Driving Safe in Inclimate Weather

It's that time of year again with Halloween, Thanksgiving and December holidays right around the corner. As you drive during the holiday season, whether it's to and from work, going to grandma's house or family dinner, remember to be cognizant of distracted drivers and common hazards that you may encounter with little warning. During this time of year, the weather can change rapidly; air temperature can hover around freezing and a weather system could rapidly bring wind and heavy rain or snow. Being aware of changing weather conditions is important. The leading cause of death during winter storms is transportation accidents. Many accidents are avoidable if drivers take time to learn and practice safe driving in inclement weather such as snowy and icy conditions. Perhaps the deadliest danger of all is "black ice", which is ice that forms on a roadway, typically caused by snow melting and refreezing.

Since black ice is almost invisible, drivers fail to recognize these conditions. Driving at normal speeds over icy roads is dangerous and often results in very serious accidents. Always be alert to the possibility of black ice when temperatures are near or below freezing.



Failing to allow yourself enough time to stop is a major cause of winter driving accidents. During slippery conditions, stopping distances can triple. Driving at a slower speed, anticipating stops at traffic lights and intersections, and applying brakes sooner than normal will help prevent accidents. Always allow plenty of extra space between you and other vehicles to minimize the need for quick stops. Acceleration, turning and passing also present dangers during winter. Always accelerate slowly to avoid loss of traction and subsequent loss of control. Turn slowly and with caution to avoid sliding into a stationary object or the path of an oncoming vehicle. Always use extra caution when passing, as passing lanes are not always as well maintained. If your vehicle is skidding, steer cautiously in the direction you want the car to go.

Driving in the snow and ice is one of the most dangerous conditions on the road. Traction is at a premium and you can easily lose control of your vehicle.

### Follow the tips and remember to travel safely this winter!

Have a great season of feasting, watching Hallmark, football and being with family and friends. Have a great season of feasting, watching Hallmark, football and being with family and friends.

### Think Safe, Be Safe, Work Safe!

**Ken Koppler CIH, CSP**  
Director of HSEQ

## THINK SAFE, BE SAFE, WORK SAFE!

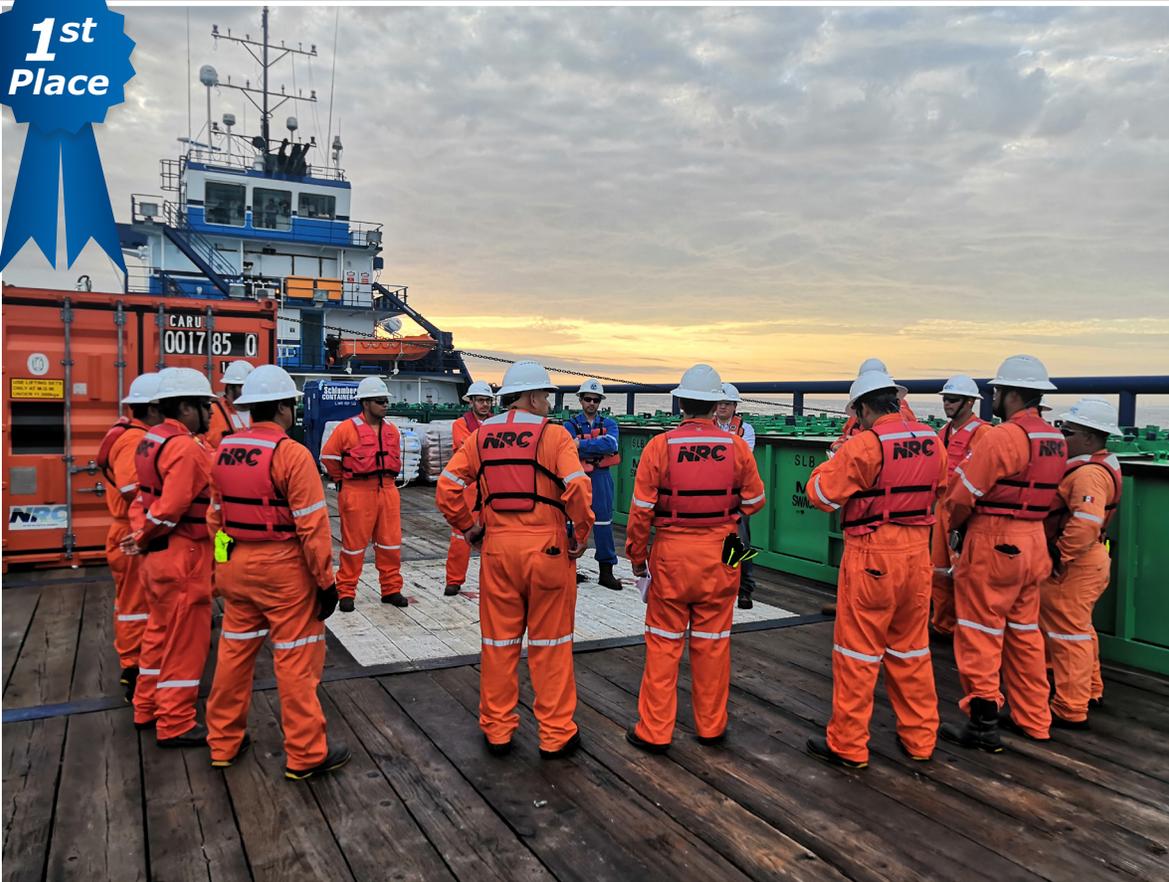
### Remember the following tips for safe driving in winter:

- Always wear a seatbelt.
- Turn on your headlights during adverse weather conditions. Overcast skies and falling snow limit visibility. It is important to see and be seen.
- Pay attention to road signs identifying zones where ice is common, such as bridges and overpasses which freeze before other parts of the roadway. Use extra caution in these locations.
- Remember that driving in winter weather conditions causes physical and mental fatigue and reduces reaction times. Get plenty of rest and adequate nutrition. Don't drive while you're sleepy or on medication that causes drowsiness.
- Turn off your cell phone. Always have two hands on the steering wheel and pay attention to driving.
- Prepare your vehicle well ahead of time. Check fluid levels, tire pressure, lights, and the battery.
- Have a mechanic give your vehicle a winter check-up and make any necessary repairs.
- Stock an emergency kit containing heavy clothes and a blanket, traction material such as sand, salt, tire chains, a small shovel, first aid kit, flashlight, jumper cables, and a bright cloth to use as a flag.
- Be careful when exiting your car. The roadway can be slippery and you can easily lose your balance and fall.
- Know your surroundings. Never assume that approaching vehicles will be able to stop on slippery roadways.
- Wherever your destination, it's important for you to get there safe and sound.



## Photo Contest Winners!

Thank you to everyone who participated in our Photo Contest! We received over 40 entries showing NRC in action across a variety of our service lines. All submitted photos were reviewed by HSEQ before being presented to the Judging Panel for final selection. After much debate, we are thrilled to announce and congratulate the following winners!



**Submitted by Alfredo Hernandez – Response Supervisor, MEX**

Photo taken on 7/5/2019 of a Safety and Operational Meeting held on deck prior to the start of a drill carried out for Hokchi Energy on board of PSV Harvey Legend.

The operation was conducted by Oscar Velasquez (Ops Manager), Erick Jimenez (HSE Supervisor) and Alfredo Hernandez (Response Supervisor).

*Personnel from left to right: Zenen Lopez (Responder), Daniel Perez (Responder), Oscar Velasquez (Ops Manager), Alfredo Hernandez (Response Supervisor), Erick Jimenez (HSE Supervisor), Juan Carlos Madrigal (Responder), Alberto Vazquez (Responder), Gilberto Segura (Responder).*



**Submitted by Thomas Stare – Training Manager, Ft. Worth, TX**

Photo taken 7/24/2019 during a 40-hour HAZWOPER training class in the NRC Ft. Worth Training Center. The students were performing leak stop activities on the "Leak Monster" in Level B PPE.

*Personnel shown are believed to be Chris Smith from Tampa (FPL) and Beatriz Alvarado from Houston (LaPorte).*



**Submitted by Melissa Parker – Account Manager, Salisbury, MA**

Photo taken 4/24/2019 of NRC New Hampshire crew responding to a tractor trailer rollover at an off ramp of I-89. Rapid response was needed to avoid delaying traffic during rush hour. NRC worked with local & state officials to cleanup and mitigate the spill and get the ramp back opened in time for the heavy morning traffic. *Shown is Mike McManus – Operations Manager*



## NRC UK Liverpool Achieves Gold Status with Constructionline

NRC are proud to announce award of Constructionline Gold status for our Liverpool operations, further enhancing our suite of accreditations. Constructionline is utilised by more than 10,000 decision makers from more than 3,800 buying organisations, providing NRC with opportunities from the key industry players in the region. This prestigious status provides clients with enhanced assurance about safety, quality, and environmental management standards, and achieving this level of award demonstrates our commitment to be an industry leader in our sector.



As a company we place health, safety, quality and environmental protection as integral to our success and as such, we have made significant investment in developing systems, processes and our people accordingly.

## NRC Georgia Celebrates 15 Years of Operation!

On September 17, 2004 NRC Georgia was officially established. Since the very first day of operations, the team working in Georgia achieved marvelous results, reached many milestones, and never stopped development. They have continuously proven their professionalism and dedication to work they do. **Congratulations NRC Georgia! Here's to many more years of success and growth!**

## NRC Participates in TTX in Houston, TX

NRC's Chaz Comerford and Jesse Bridges participated in a tabletop exercise (TTX) in Houston on September 18<sup>th</sup> for ENI GOM, where they engaged in the Operations Section as Technical Experts and simulated providing recovery assets including NRC OSRVs and OSRBs, dispersant capabilities and in-situ burn assets. NRC was involved in the planning and development of tactics and strategies for shoreline protection and provided the Offshore Gross Vessel Decon plan.

Part of NRC's role in these exercises is to serve as "coaches" to client personnel, educating them on the Planning Process within the ICS structure. They learn about the available resources NRC uses to assist in decision making and how work assignments are prioritized. NRC's experience is a valuable asset and enables us to provide guidance to clients through these meetings and the process of developing a reasonable and workable Incident Action Plan.

## New Jet Vac Truck Arrives in Scotland

NRC UK is excited to announce the arrival of our newest Jet Vac Unit at our Alness facility to support Scotland's Industrial Services. As part of NRC's continual investment, this state of the art, high-performance unit will expand our capabilities and service offering to our clients in the region.



## NRC International Continues Busy Training Schedule for Oil Spill Response Courses

It has been an extremely busy and exciting period for NRC International's training department, with trainers carrying out our accredited courses from one side of the globe to the other! Recently completed Oil Spill Response Training courses include:



- North East Scotland: Oil Spill Training course for 18 candidates at Glenmorangie Distillery
- Saudi Arabia: IMO Level 1 training for 65 candidates
- Western Isles (north of Scotland): MCA Level 1 and 4 training for 10 candidates
- Outer Hebrides (north of Scotland): MCA Level 1 training for 6 candidates
- Saudi Arabia: 1 IMO Level 1 training for 12 candidates

## NRC East Awarded Environmental Response & Remediation Contract

NRC executed a contract in September with Waste Management of Massachusetts (WM) for emergency and scheduled services, expanding our existing relationship that dates back nearly 15 years. In addition to emergency response, NRC has provided a variety of environmental services to WM, years including tank cleaning, basin cleaning, carbon changeouts, OWS, and other industrial cleaning. The new contract will cover WM locations across New York and New England.

## HSEQ Excellence: NRC Safety Behaviours Pyramid Award

NRC UK received an award for outstanding Health & Safety performance in July and August on our Drainage Services, M6 contract for our Liverpool team. The client assesses the Health & Safety behaviours and cultures of each contractor and subcontractor in its supply chain in the form of a "Safety Pyramid". NRC received the highest number of points and surpassed the scores of all of the other 18 companies!

We thank the NRC team for demonstrating our strong safety ethos, commitment and continuing to surpass client needs and expectations!

## NRC Gulf wins Florida ER Contract

NRC Gulf was awarded the primary response contractor position in all 4 regions of the state. Being the incumbent contract holder since 2001, we look forward to continuing to provide Florida Dept. of Environmental Protection with excellent service over the next 4-year term. The contract provides for Emergency Response Cleanup and related services across the state.

## Clean Waterways 2020

In September, NRC's Kevin Palm participated in the Clean Waterways 2020 Planning Committee Meeting in Indianapolis, IN. NRC will be exhibiting at the event in April of 2020. Kevin will be a session chair for a fast water response session taking place at the conference.

## NRC UK Offices Host Coffee Morning to Raise Money for Charity

On September 27<sup>th</sup>, NRC personnel in our Oldmeldrum and AIness offices hosted a "MacMillan Coffee Morning" to generate donations in support of the MacMillan Cancer Support Charity.



It was a great success, raising £330 for an amazing charity that is close to many of our hearts. A big thank you to all staff for the contribution and participation, brilliant effort!

To find out more information on the MacMillan organization or to make a donation, visit [www.macmillan.org.uk](http://www.macmillan.org.uk)

## NRC Attends Annual Environmental Health & Safety Fair at Miami International Airport

On September 27<sup>th</sup>, Jeff Peleg of NRC Gulf's Fort Lauderdale, FL office exhibited at the 2019 Miami International Airport Environmental Health and Safety Fair held at the MIA Auditorium.

In attendance were tenants of Miami International Airlines and vendors that support the aviation industry in South Florida.



## Meet the Team: Ian McKay An Interview with Scotland's Regional Manager

**Tell us a bit about yourself:** My name is Ian McKay, I was born in Yorkshire at Catterick military camp, was the eldest of 4 children and educated in Scotland. I've been married to Catherine for 31 years and am a very proud father to Rebecca, Jessica and Mathew.



**How did you kick start your career?:** I enrolled in HM forces Royal Marines Commandos at the early age of 16 years, having served in a variety of global locations for 9 years, I decided upon the Oil & Gas Industry as my next career choice. Enjoying a variety of roles with FMC Technologies as Director of Sales & Services in Eastern Hemisphere, Weir Group – General Manager of Sales & Service in Europe / Africa / Russia and Progenitive Services Ltd – as Operations Manager North Sea, prior to joining NRC.

**How long have you worked for NRC?:** Joined NRC February 2019 as Regional Manager – Scotland.

**What is your favourite part of working for NRC?:** Encouraging diversity and development of the next generation.

**What has been your most memorable moment working with NRC so far?:** Consistently receiving client testimonials for the quality of services delivered by NRC Scotland associates.

**What are your interests outside of work?:** Family, my son and I are passionate Season ticket holders of Aberdeen football club, Veterans charitable causes. Weekend walking, Global Political programmes & debate. Reading

**What was the last really great book you read?:** The "Fear Bubble" - Ant Middleton (Without Fear there's no challenge, Without Challenge there's no growth, Without Growth there's no life)

## NRC Exhibit at Contamination Expo

NRC exhibited at the Contamination Expo conference last month at the NRC Birmingham, Europe's leading contamination and geotechnical specialist event.

The conference attracted over 20,000 environmental professionals from all over the world and held 120 expert-led seminars.

Created to provide businesses, private and public sector professionals and more, with access to the latest equipment, procedures and strategies in sectors such as ground engineering, as well as discovering best practices in managing, preventing and recovering from contamination occurrences. The biggest event of its kind, the Contamination Expo brings the entire industry together in one place.

Overall, the exhibition was a success in promoting NRC and our Oil Spill Response and Environmental Services capabilities to our current and future clients.



# NEW TO THE NRC FAMILY



*Join us in welcoming these individuals to the team!*

## **Mark Shepherd, Emergency Response Manager | Oldmeldrum, Scotland**

NRC is delighted to welcome new Emergency Response Manager Mark Shepherd to our team. Bringing with him almost 20 years of experience in the field, Mark has held senior positions within major companies in the Marine and Oil and Gas sector globally. He joins us with a proven background in Emergency Response, Training and Consultancy and further strengthens and augments the NRC Management team. Mark is responsible for the oversight and delivery of all aspects of NRC Emergency Response services including Oil Spill Response, HNS and Training. Although based out of Oldmeldrum, Mark covers ER across all International operating regions. Since joining the team in August, he's already spent significant time traveling abroad, including Trinidad and Kurdistan.



## **Dean Boening, Operations Manager | Portland, OR**

Dean joined NRC in August as the Operations Manager for our Portland, OR branch. He comes to us with an impressive resume of professional experience in the hazardous waste industry with demonstrated success working in various disciplines within the public and private sector, including several international projects. Dean's expertise includes operational management, transportation and end disposal of chemical and biological contaminants, solid and hazardous waste management, human health and ecological risk assessments, and various remediation technologies. He has a Bachelor of Science in Biological Science Education and a Masters in Environmental Health Management & Toxicology from Oregon State University, and spent nearly 8 years as Sr. Toxicologist with the U.S. EPA and Lockheed Martin before taking on positions in operational management. His career includes 12 years as Project & Operations Manager for the Solid and Hazardous Waste Program of Kitsap County, District Manager II for Waste Management, and most recently Sr. Division Manager for the Public Works Department of Clark County in Vancouver, WA.



## **Kelscia Boyd, Corporate Recruiter | Houston, TX**

Kelscia Boyd joined NRC in September with a strong background in Recruiting and Human Resources. Her background is in the retail and healthcare industry, with an emphasis on high volume staffing in quota driven environments. Kelscia has experience with Nationwide Recruiting and is always looking to make the Recruitment process more effective and efficient. Kelscia has her Bachelor's in Business and Corporate Communications.



As Portland's Operations Manager, Dean is responsible for the management (planning, direction) and leadership of staff, including operational oversight of Emergency Response, Remediation, Industrial and Marine projects, as well as preparing and executing work plans and health and safety plans.

## **Alvin Davis, Account Manager | Pensacola, FL**

Joining us in July as an Account Manager, Alvin brings nearly 40 years of industry experience to NRC Gulf's sales team. Having held positions in several states throughout his career, Alvin has extensive knowledge of the Gulf Coast region, particularly Alabama, Louisiana, Mississippi, Florida and Texas. Alvin's expertise in Operational Management and Business Development extends beyond the environmental services industry to key client sectors including oil and gas, petrochemical and waste disposal. Leading up to joining NRC, Alvin spent 7 years in Houston, TX as Operations Manager for Veolia. His experience will assist the Gulf region in growing revenue with industrial accounts.

## **Devin Montgomery, Account Manager | Long Beach, CA**

Devin joined NRC in July, bringing to the CA sales team his expertise gained from over 27 years of sales experience in the environmental services industry. He started his environmental career with Safety Kleen in Santa Ana, CA where he was an Account Manager and District Sales Manager for over 15 years. His resume demonstrates repeated success with obtaining new accounts and driving sales. He joins NRC after 6 years as an Account Manager for Veolia where he demonstrated his ability to grow sales volume with new business, becoming Account Manager of the year for the region. Before transitioning to the environmental industry, Devin spent several years with the military as a Communications Specialist for the U.S. Army in Fort Bragg, NC and the CA Army National Guard out of Long Beach.



## **Sean Ledden, Account Manager | San Diego, CA**

Sean joined NRC in August with over 25 years of experience in the environmental industry and B2B sales. His career demonstrates his ability to successfully manage and grow large sales territories across Southern California and nearby regions, focusing on ensuring customer satisfaction through client interaction. He held sales and operational positions during his 7 years with Safety Kleen, and was most recently in charge of the operations of a field service branch for Clean Harbors in San Diego, CA. Having been involved in the hazardous and non-hazardous waste industry for majority of his career, Sean is well versed and trained in RCRA compliance.



## **Tal Johnson, Account Manager | Orlando, FL**

In July, the NRC sales team also welcomed Tal as an Account Manager for the Gulf region. Tal's career started in the industrial and manufacturing industry and quickly evolved into the field of waste management. He has over 15 years of experience in marketing waste disposal services and managing clients for heavy hitters like Waste Management and Covanta. He comes to us with a wealth of valuable expertise, including technical knowledge that enables him to successfully develop business opportunities with new and existing clientele. Throughout his career, Tal has always had a role in the development of proposals in responses to RFPs and RFQs, as well as the successful tracking, monitoring, negotiating and closing Master Service Agreements and Industrial Services Contracts. He has a Business Degree from Berry College and is a member of multiple affiliations in the Gulf Region.



## Congratulations to the winners of the Q2 2019 A.C.E. Award:

### **Autumn Potts, DOT Compliance Supervisor | Seattle, WA**

Autumn has nearly single-handedly managed the implementation and rollout for the Pacific NW of what turned out to be an excessively time-consuming DOT Electronic Monitoring System transition from the former Fleetmatics to the new Silent Passenger. She personally went to our Ops Centers throughout the region and gave face-to-face training to our Drivers. Even with the utmost and careful planning and coordination to make this implementation a smooth transition, several unforeseen occurrences made it excessively time consuming, physically tiring with missing or lost install equipment, requiring her to go to locations on the weekends to assist and to reconcile varying lists of assets and units to be installed. Throughout, she did not complain once and has always conducted herself with the utmost of professionalism and provides true "internal customer care" to our PNW staff at all levels.



### **Jennifer Moss, Dispatcher | Midland, TX**

Jennifer has been able to rise above her fellow dispatchers by exceeding what has been asked of her and by sustaining the business on a daily basis. By going above what's asked of her, she has relieved a lot of day to day stress from her fellow employees. Jennifer pushes her team of employees to work. She holds the lead in Safety Observations almost every month and is safety conscious. By checking repeatedly on her fellow employees' well-being, she ensures they make it home every night. One of her greatest aspects is she over communicates everything on all platforms of communication to the Sprint team and is exceptional in executing tasks that are typically put in her lap, without hesitation. I enjoy seeing her work as she fosters a problem-solving culture and she passes this down to each dispatcher that she trains. Jennifer's work ethic has pushed the dispatch position and set a standard of what's expected.

### **Mindia Gablaia, International IT Manager | Georgia**

Mindia has been the cornerstone of the International IT Department throughout his career. His hard work and countless hours supporting our entire international install (from the UK to Thailand) has allowed NRC to maintain extreme flexibility in the region. At work or at home, Mindia is always available and prioritises his work. Most recently, he travelled to Scotland to move our primary data center from Alness to Olmedrum. This project was completed without a hitch and provided the company with considerable savings. Mindia never says no to a challenge and is an amazing mentor to the younger members of the team.



### **Jesse Bridges, Asst. Regional Manager | Houston, TX**

Jesse has consistently met or exceeded the requirements set forth in the position of Asst. Regional Manager and has often volunteered to assist where his expertise is needed. Although his home location is near New Orleans, he has single-handedly provided operational oversight for the Eastern GOM, primarily Louisiana, Mississippi, Alabama and parts of the Florida panhandle. He is always willing to help out his fellow Regional Managers and he also provides shared oversight for NRC Energy and NRC Defender. During his tenure in the GOM, he has been the Project Manager for many spills and related events. His most noteworthy project continues today. NRC was approached by Couvillion Group, Venice, LA, to see if we could provide the services of a response vessel for charter, 24 hours a day, 7 days a week for approximately 90 days. The MC-20 platform was downed as a result of a mudslide during Hurricane Ivan in 2004 and has been leaking ever since. The USCG funded the project and hired Couvillion who ultimately won the project and hired NRC.

### **Q2 Nominees:**

Antonio Rodriguez, ER Mgr. | San Antonio, TX  
Archibald Maiden, Ind. Svcs Supvr | Scotland  
Aytac Salamci, Regional Manager | Turkey  
Brian Howe, Driver | Derry, NH  
Brian O'Neill, Logistics & Compliance Tech. | Williston, VT (TSDF)  
Cameron Flood, Facility Processing Lead | Anchorage, AK (Viking Facility)  
Chris Terrell, CDL Driver | Kenedy, TX  
Danielle Benati, Project Mgr. | Massena, NY  
David Ramos, Project Supvr | Long Beach, CA  
Dean Falcone, Billing Spec. | Great River, NY

Erol Mordonlu, Project Manager | Turkey  
Francisco Menchaca, Field Supvr | Midland, TX  
Gia Dzvelishvili, Transport Coord. | Georgia  
Inga Giorgadze, Financial Manager | Georgia  
Jason Horn, Foreman | San Antonio, TX  
Jeremiah Clark, Mechanic | Seattle, WA  
John Cairns, Supervisor | Scotland  
Jose Velasquez, Yard Manager | Asherton, TX  
Kate Keough, Operations Mgr. | Williston, VT  
Lisa Stephens, Ops Admin/Branch Mgr. | Houston, TX (SWS)

Michael De Lucchi, Payroll Bus. Analyst | Seattle, WA  
Michelle Olson, Field Chemist | Portland, OR  
Richard Pickle, Jr., Foreman | Greensboro, NC  
Robert Barnhart, HSEQ Spec. | Nashville, TN  
Ruben Garza, Branch Manager | Kenedy, TX  
Sam Sutton, Asst. Vessel Mgr | Woodlands, TX  
Steve Kissinger, Logistics Coord. | Great River, NY  
Tami Gamba, Payroll Specialist | Seattle, WA

## *Congratulations to the winners of the Q3 2019 A.C.E. Award:*

### **Christian Aguilar, CDL Driver | Asherton, TX**

Christian has been one of the most reliable drivers ever since he started working for the company. He has great experience and has shared his knowledge with others. He keeps up with emails, even on his days off, always making sure that job orders are covered, and offers his time to support when other coverage is thin. Clients have specifically requested Christian because they like his work ethic, stating that he is a well-mannered young man that follows all safety rules and is punctual. He's a big part of why certain clients prefer us over competitors. He's a great asset to the Asherton team and has a bright future with his great leadership skills and professionalism.

### **Colton Brown, Driver II | Seattle, WA**

Colton volunteered for an assignment in mid-August that was initially a transportation assignment over the course of 6 weeks at one of our client's campuses in Hillsboro, OR. The customer was so impressed with NRC's responsiveness and flexibility during the first two weeks of the job (primarily due to Colton's positive attitude and willingness to ensure the customer's success), that they released another contractor and gave NRC all the waste transportation work for their entire project. Since that time, another subcontractor hired NRC to provide on-site transportation as part of the same process, again primarily due to Colton's positive attitude. All in all, the great work done by Colton and his team has developed into a long-term project generating \$80,000+ of unbudgeted revenue for the PNW on a monthly basis!

### **John Cairns, Industrial Supervisor | Alness, Scotland**

John is one of the most highly regarded and conscientious employees of NRC UK. He constantly strives to please the client and maximize the earning potential for the company whilst on location by searching out and suggesting to the client any potential for NRC involvement in additional work scopes. A prime example of this is when he was onboard the Taqa Tern platform. During what was originally a routine vacuum job, John managed to secure jetting works for drain cleaning which resulted in an additional 2 weeks work for a team of 4, including equipment. Another example of the same occurred a couple months before that, when he managed to secure additional works whilst onboard the Noble Sam Hartley installation.

### **Dustin Wright, Foreman CDL | Memphis, TN**

Dustin represents NRC Gulf in the most positive manner while being exceptionally professional with our clients and personnel. He submits more PAWS forms on a regular basis than any other employees using constructive criticism and discussing the forms with employees. He's always looking for better and safer ways to complete tasks, and receives many compliments from clients on his ability to ease their concerns on difficult projects by explaining our approach to completing each task. Dustin leads Memphis personnel safely and professionally on every project while ensuring our clients are taken care of and well informed on project progress. He is a great example of how our team should represent NRC and deserves praise for his effort on and off the job site.

During the month of August, Dustin was the lead Foreman on a project that involved the removal of 2 soda ash tanks for a chemical manufacturer. While onsite, I observed how he was communicating with the co-workers and the client. Every morning, he made sure that all equipment and crew members were ready to go and continued to lead his team throughout the day. During daily discussions throughout the project, the client's on-site manager always mentioned that Dustin was doing a great of a job, making sure that everything was done safely and in a timely manner. The client was impressed with how the job turned out, and how Dustin worked with his team throughout the project and kept their safety a priority during the intense heat.

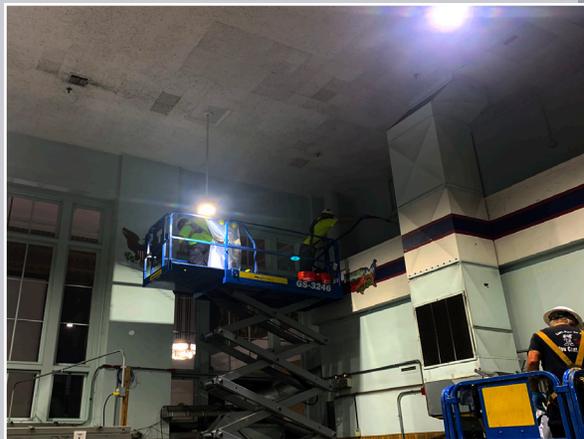
### **Q3 Nominees:**

Alex Losoya, Branch Manager | Asherton, TX  
Bob Watson, Driver | Spokane, WA  
Brandy Bennett - Orlando, FL  
Danielle Benati, Project Mgr. | Massena, NY  
Erin Greczyn, Billing Supvr | Syracuse, NY  
Greg Williams, Env. Compliance Mgr. | Tampa, FL  
Ian Hamer, Contract Supvr | Liverpool (UK)  
Ian McKay, Regional Mgr. | Alness (UK)  
Jeff Main, Field Supvr | Spokane, WA  
Juan Ortiz, Mechanic | Long Beach & San Diego, CA

Juan Valdez, Truck Pusher | Kenedy, TX  
Kelsey Forrest, Sales Manager | Kenedy, TX  
Krystle Garrison, AR Supvr | Ft. Worth, TX  
Marco Rodriguez, Field Supvr | Asherton, TX  
Nathan Carton, Driver | Nashville, TN  
Roman Geigle, ER Supvr | Seattle, WA  
Ryan McCoy, IOC Manager | Great River, NY  
Sheila Peltier, Operations Admin | Fort Worth, TX  
Slade Hinrichs, Project Supvr | Ft. Worth, TX  
Tom McLoughlin, Field Supvr | Franklin, MA

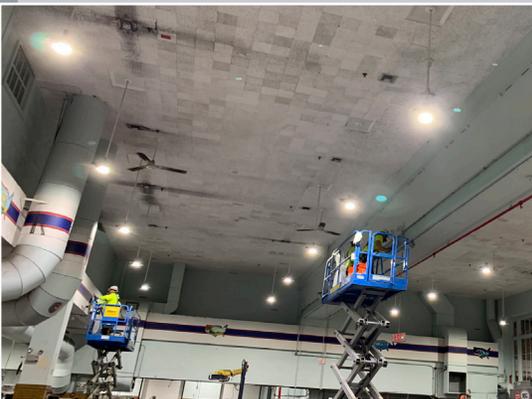
- Chris Herba – Project Manager**
- Paul Dennis – Supervisor**
- Rich Manzer – Environmental Technician**
- Tim McDougall – Field Technician**
- Calum Griego – Field Technician**
- Mark Davenport – Field Technician**
- Kyung Song – Asbestos Handler**
- Moon Park – Asbestos Handler**
- NRC NY – Albany, NY*

A crew of NRC personnel out of Albany, NY received appreciation and praise from the U.S. Post Office in Lynn, MA for a job well done last month. The crew worked diligently during off hours to successfully complete the project which entailed industrial cleaning of the facility and mechanical equipment, as well as HVAC duct work cleaning of nuisance dust.



The main area of the facility, measuring approximately 120-feet by 80-feet, required full detailed cleaning from the floor up to the 30-foot ceiling. All work had to be done during off hours to keep the post office fully operational throughout the project.

Chris Herba, Project Manager has been developing a successful relationship with U.S. Postal Service through client Weston Solutions. Other recent projects for these clients include large mercury spill cleanups in Syracuse and Rochester (performed by NRC personnel from Syracuse and Albany branches).



*"I would like to extend my great appreciation for the excellent work your team provided to us at the Lynn, MA Post Office. They were very thorough, efficient and a pleasure to work with. They are true professionals. The quality of the work performed exceeded expectations. The facility looks great, feels great and the improvement to the working conditions here is immeasurable. They were responsive to anything I may have needed and left our facility in the best shape it has been in for years.*

*I truly appreciate their work ethic and the level of professionalism they displayed.*

*I can't thank you team enough for the outstanding job they did.*

*Thank you!"*

**– Dean Baker, Postmaster**

# A N N I V E R S A R I E S

*Congratulations to our dedicated employees celebrating milestone anniversaries in Q3!*



**Stephanie Barton**  
*Seattle, WA*

**Victor Medina**  
*Fort Worth, TX*



**Kim Folse**  
*Houston, TX*

**Roger Jolma**  
*Portland, OR*



**Jeff Bentz**  
*Spokane, WA*

**Lenny Maglione**  
*Great River, NY*



**Milton Diehl**  
*Orlando, FL*

**Frank Nelson**  
*Houston, TX*

**Jacqueline Shaughnessy**  
*Salisbury, MA*

**Richard Zuker**  
*Williston, VT*



## NRC Supports Golden Ray Response, Recovery and Salvage Operations

On September 8th, NRC was activated to deploy resources to the coast of Georgia in response to an anticipated fuel oil release after the 656-foot M/V Golden Ray had caught fire and flipped on its side in the St. Simon Sound, roughly 80 miles south of Savannah.

Although 4 crew members were initially trapped inside the vessel, all 24 survivors (23 crew members and 1 pilot) were eventually rescued and brought to safety by the US Coast Guard.

By September 12th, extremely low tide and bad weather had caused the vessel to shift, resulting in a notable release of product into the Sound. NRC's response vessels NRC Liberty and NRC Recovery were dispatched to Brunswick, GA to aid the recovery efforts.

Within a week from receiving the initial callout, NRC had deployed over 75 personnel (NRC and ICN resources), 14 response boats, 34,000-feet of boom and various support vehicles and consumables to the site, with more resources expected from NRC's Spill Management Team (SMT) to aid the salvage operations. At the height of the response efforts, NRC and members of our ICN collectively had on site 100 personnel, 15 response boats, 40,000-feet of boom and various support vehicles and consumables.

According to Georgia's Department of Natural Resources, by October 7th there were 487 personnel and 87 vessels on site, working together under the Incident Unified Command (IUC) to contain the release.

Removal of the 386,000-gallons of mixed fuels from interior spaces of the ship's engine room and cargo holds (including the 4,200 fuel-filled vehicles aboard) began on the 26th, followed by lightering (the process of transferring cargo from a cargo vessel to a smaller vessel such as a barge). By October 12th, more than 225,000 gallons of fuel have been removed, with ongoing lightering of the remaining fuel and lubricant tanks.

Five weeks after the Golden Ray capsized, it remains on its side in the Sound. Although a common approach is to upright a derelict vessel and bring it ashore with barges and other support vessels, the Golden Ray would require a much more complex salvage operation. After assessment by experts from around the world, it was deemed impossible to safely upright or otherwise move the Golden Ray in its current condition. Plans are continuing to be developed to disassemble

the Korean cargo ship in place within the Sound, removing it in pieces without further impacting the surrounding environment.

Pollution mitigation and response efforts will continue throughout the duration of the removal operation.

For pictures and write-ups visit <https://ssiresponse.com/>



*110' NRC Liberty (with yellow boom reel on the stern). The 46' NRC Recovery is in the foreground with 2 support boats, keeping the "Y" configuration for skimming.*





## NRC Ft. Lauderdale Responds to Ferric Chloride Emergency

Crews from NRC's service center in Fort Lauderdale, FL responded to a ferric chloride spill resulting from an overflow at a Water Treatment Plant in South Florida. Geared with Level B PPE, NRC personnel safely transferred product to totes and drums, excavated the impacted soil and staged all waste for profiling and disposal. Work was performed in conjunction with the local County Environmental Resource Management Department and successfully completed in a timely, cost-effective manner without incident or injury.



## NRC PNW Crews Respond to Oil Tanker Roll-Over over Holiday Weekend

Crews from NRC's offices in Seattle, WA and Portland, OR performed a joint response to a tanker roll-over accident over July 4<sup>th</sup> weekend. The accident shut down I-5 northbound for more than four hours at the start of the busy holiday weekend. NRC's crews were praised by both Washington State Patrol and the Washington DOT for their quick response and diligent efforts to get the roadway open as quickly as possible.



*NRC personnel cleaning shoulder of major freeway once reopened after tanker accident.*

## NRC Responds to Sunken Vessels in FL & WA

The Fort Lauderdale Branch responded to a sunken vessel on the Miami River. In conjunction with local OSRO partners, divers went into the water, floated the boat and pumped out the contaminated liquids.



In Seattle, NRC was called on to respond to a small vessel that sunk in Fidalgo Bay. Boom was installed as a precaution until the USCG was able to determine if there was fuel or other hazardous substances on board. Our Anacortes crew monitored sorbents for a few days before the authorities deemed it safe.



## NRC UK Drainage Project

NRC Milton Keynes Drainage division recently successfully completed a project in Bristol for one of our new clients in the area. The operations involved interceptor cleaning at one of the clients sites as part of their annual maintenance regime. The client was so impressed with the performance of the NRC Team and our specialist drainage fleet, that we were invited to tender to complete these works for a further 3 sites nationwide.

## NRC Battles the Summer Heat to Clean 4M Gallon Tank at Miami Airport

In July, NRC's crew battled the summer heat to clean a 4,000,000-gallon Jet A fuel tank at Miami's International Airport, performing Confined Space Entry to pump out, wash out and prepare the tank for API Inspection. The Fort Lauderdale based team successfully completed all work on time, within budget, and without injury.



Whether in preparation for inspection or full decontamination and demolition, tank cleaning is one of our many industrial cleaning and maintenance specialties. Clients trust their most difficult projects to our professional staff and exemplary record of successfully managing and mitigating potentially dangerous and/or costly on-site concerns, including those involving limited access, sensitive ongoing operations, dangerous materials and life-threatening situations, plant efficiencies, remedial actions, excessive depth and structural integrity. Using innovative techniques and a fleet of specialized equipment, NRC's extensively trained and seasoned staff work with clients to ensure safe, effective and cost-efficient methods are deployed on each project involving hazardous materials such as fuels, acids, virgin and waste solvents, gases and cylinders, and various manufacturing chemicals.



## Georgia-Turkey Emergency Response Border Crossing and OSR Exercise

From the 24<sup>th</sup> to 26<sup>th</sup> of September, NRC Georgia and NRC Turkey delivered an Emergency Border Crossing and OSR exercise.



The exercise involved mobilisation and testing of oil spill response team/equipment transfer process across the Georgia-Turkey state borders to test readiness and appropriateness of the oil spill contingency and emergency border crossing plans and procedures.

The exercise scenario was based on simulated pipeline failure and oil release in Turkey. Primary response team was called to respond to the incident from Kars OSR base and additional oil spill response personnel/equipment support was mobilized from Georgia. As part of the exercise, physical deployment of spill response resources was conducted at the pre-established containment site.

Both OSR teams performed well, achieving the exercise objectives of testing border crossing procedures and effectiveness of the process, establishing necessary level of cooperation and communication between Turkey and Georgia incident management and tactical response teams and deploying equipment safely within specified timeframe.



## Live Fire Training in Baku, Azerbaijan

During the first weeks of September, NRC Georgia's Fire Response Team was attending live fire training in Baku, Azerbaijan. Operating in compliance with NFPA standards, annual live fire training is required for all industrial fire brigade members.

The training was a great success and NRC Georgia FRT demonstrated excellent knowledge of their positions.



The team showed the best results during the Donning check and received special appraisal for hose deployment and performing safe work in critical situations.

Overall, NRC Georgia FRT demonstrated high competence and outstanding team work in all tested areas and deserves congratulations for achieving such wonderful results!



## Black Sea Search & Rescue and Oil Spill Response Exercise

On September 13<sup>th</sup>, LEPL Maritime Transport Agency and MRCC Georgia conducted the third wide-scale Search and Rescue and Oil Spill Response Exercise - GEO SAR & OSREX 2019. NRC OSR teams participated in the exercise as contractors of 2 oil transportation companies in Georgia – BP Exploration (Caspian Sea) Ltd and Batumi Oil Terminal.



NRC was tasked to provide shoreline protection of the Black Sea Coast, near Zhilini Channel. According to the official information posted by MRCC Georgia, "the shoreline protection operation was conducted in a highly professional manner. All organizations involved in the exercise, including private companies, carried out their functions as provided in the exercise scenario at first-rate".



## Sprint Opens Additional Landfill Facilities in the Permian Basin

After opening a second disposal facility in late May (Pecos County Disposal Facility in Coyanosa, TX), Sprint opened the doors of their third facility in July with the Reagan County Disposal Facility in Big Lake, TX.

These additional facilities (the Karnes County Facility in Kenedy opened in 2016) are strategically located to further support the upstream and midstream markets with solutions for the management of waste derived from E&P operations in the Permian Basin.

Looking ahead, Sprint is on track to open a fourth facility in Andrews County in early 2020.



## WASTE MANAGEMENT & TREATMENT SERVICES



KARNES COUNTY LANDFILL - KENEDY, TX

*Strategically located in the Permian Basin's most active oil & gas producing regions in western TX and the Eagle Ford shale play of the south, Sprint Energy Landfills provide waste disposal solutions to improve operational efficiency, productivity and safety of E&P and service companies.*

## Environmental Protection

Each facility is designed and constructed to provide waste treatment, recovery and disposal in a manner that keeps human health and environmental protection at the forefront of all decisions. All Sprint facilities exceed current regulatory standards for similar disposal facilities.

- Disposal Cell design utilizes a 6-Layer liner system, with primary & secondary 60 Mil HDPE liners
- Closure Cap consists of 4-Layer system that includes an HDPE Liner
- Active Leak Detection System between liners ensures environmental safety
- Groundwater Monitoring Wells in place for added protection & monitoring
- Zero Stormwater Discharge Site contains all waste activities
- All loads are weighed on DOT-certified scales with each load manifested in Ecoview (Sprint's online Waste Tracking Portal) providing convenient access to summary reports and individual load data including all waste disposal data, manifests and weight tickets.

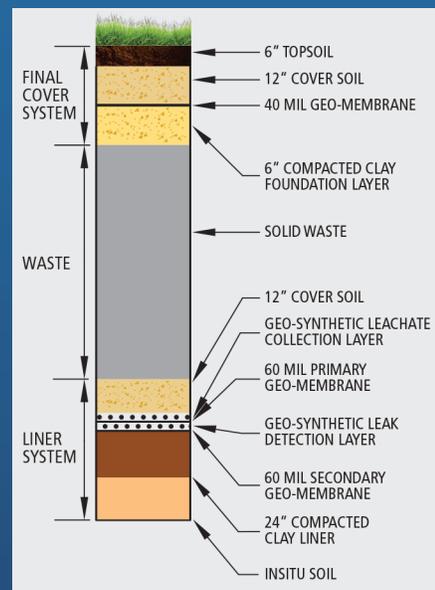


## Acceptable Waste

Designed and constructed exclusively for E&P waste streams, typical wastes accepted at our facilities include, but is not limited to:

- Oil & water-based fluids, muds & cuttings
- Site clean-up & remediation materials
- Gels, cements or other liquids containing solids
- Pit liners & bottoms from washouts & reserve pits
- Production & other tank bottoms
- Frac sand & other production-related waste

## Landfill Profile



**NRC is growing nationwide and needs your help!**

Look out for the **Hot Jobs** bulletin email sent out every month for current openings for opportunities to grow with the company!

For a complete list of current openings, please visit [www.nrcc.com/careers](http://www.nrcc.com/careers)

## HIRING NOW!

- Account Manager | Nashville, TN
- Cash Applications Specialist | Great River, NY
- Equipment Operator/CDL | Syracuse, NY
- Facility Tech (1st/2nd shift) | Vermont, NY
- Marine Technicians | Alameda, CA
- Material Processing Technician | North Pole, AK
- Project Manager | Albany, NY
- Project Start Administrator | Seattle, WA
- Special Operations Field Supervisor | Fort Worth, TX

**We're on the lookout for Drivers across all locations!**

If you've recently obtained a CDL, or know of someone who is looking for new opportunities as a Driver, please contact HR!

### Have Questions? Need Help?

Reach out to your Regional HR Team Member!

#### Marine Compliance

Temporary/Interim Contact:  
**Amy McCann**

#### East

**Amy McCann**  
(315) 925-6390  
amccann@nrcc.com

#### Gulf Coast

**Lynn Bates**  
(682) 286-2704  
lbates@nrcc.com

#### West / SRS / AK

**Trayce Field**  
(562) 506-2056  
tdfield@nrcc.com

#### International

**Kathy Moore**  
+44 (0) 1908 467800  
kmoore@nrcc.com



Attracting, retaining and developing a talented and diverse workforce is imperative to NRC. It is the policy of NRC to provide equal employment opportunities during all phases of employment, including, but not limited to, recruiting, employment, placement, promotion, transfer, rates of pay, selection for training and participation in all company-sponsored employee activities.

As part of NRC's commitment to affirmative action, we work to ensure that minority group individuals, females, disabled veterans, recently separated veterans, other protected veterans, Armed Forces service medal veterans and qualified disabled persons are introduced into our workforce and considered for promotional opportunities.

