



3500 Sunrise Highway
Suite T103
Great River, NY 11739

PHONE: (631) 224-9141
FAX: (631) 224-9082
TELEX: 49617380

CLIENT ADVISORY LETTER 2003-02
March 7, 2003

Dear Client:

Emergency Response Services in the Persian Gulf

In response to concerns from some of our clients about the possibility of security threats and military conflict in Iraq, we write to advise you that NRC through our international affiliate, International Response Corporation (IRC), currently has substantial Tier II level response resources in the Persian Gulf. Should your vessels require emergency response assistance or small spill standby services similar to those offered in the U.S. pursuant to the USCG's Average Most Probably Discharge (AMPD) requirements, NRC / IRC can now provide these services.

IRC has extensive experience responding in this region including currently providing "force protection" booming operations for both the United States and British Royal Navies. A special IRC response team is also now in Crete to support U.S. Navy bunkering operations for vessels operating in the Mediterranean and Persian Gulf. IRC also assisted the U.S. Navy in October 2000, providing spill response equipment and materials for the USS COLE response following the terrorist attack in Yemen. IRC and its operating partners in the United Arab Emirates – Fujairah and Dubai - and Bahrain, have very recently been placed on alert in case equipment and personnel are needed in the region to respond to a tank vessel, refinery or pipeline emergency. In addition to vessels, boom, skimmers and personnel already in position in the region, NRC/IRC can utilize its vast arsenal of response resources to fly equipment and personnel into the region if needed. Flyaway Tier III response packages can be flown anywhere in the world within a 36 to 48 hour response time.

As a reminder, NRC's International Operations Center (IOC) is ready 24-hours a day to receive your emergency calls. International clients can reach our IOC at 631 224-9141, extension 0 and domestic clients can call our Emergency Spill line at 800 899-4672.

NRC vessel clients who could have vessels trading in the Persian Gulf may want to consider adding pre-contracted international response services to your existing agreement. This procedure will provide you with access to preferred international client rates and avoid any mobilization delays, if resources are needed. Response resources are also available on an emergency basis to non-international clients that request our assistance, but rates and availability are not guaranteed. Anyone interested in this



international endorsement to your existing agreement or who wants prearranged access to our services, can contact our Client Services Department at 631 224-9141, ext. 109.

We hope that the current conflict in the Persian Gulf will end peacefully without a drop of oil spilled. Nevertheless, we recognize our responsibility, as an emergency response organization, to be ready when needed, so NRC will continue to monitor this situation. In the meantime, I welcome you to contact me directly, if there is anything I can do to assist you.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Candito".

Steve Candito
President